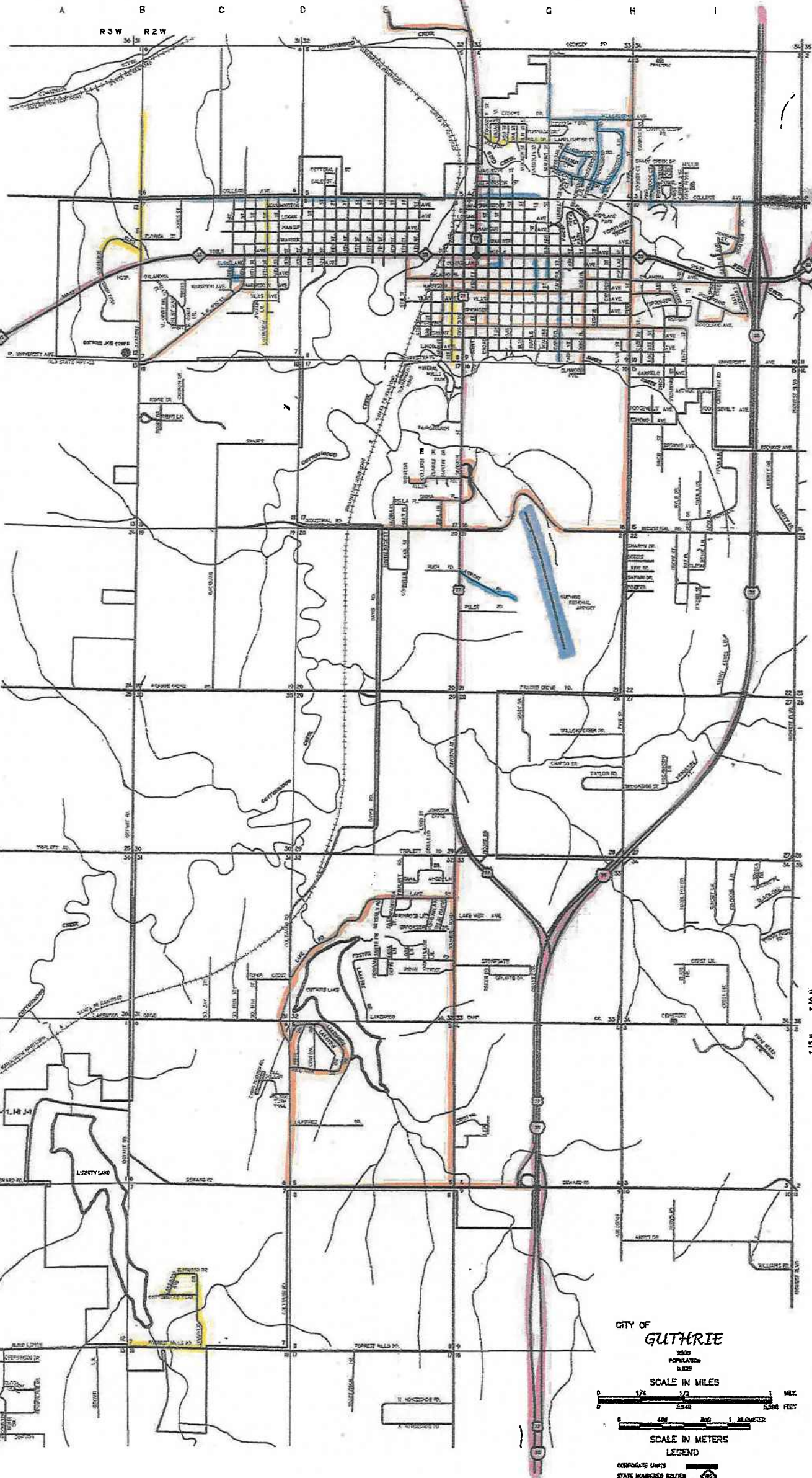


THE CITY OF GUTHRIE STREET MAP



- |                   |                     |                       |                            |
|-------------------|---------------------|-----------------------|----------------------------|
| Academy Road      | B-1 to D-6          | Minnie Rose           | E-6                        |
| Alport Road       | F-6                 | Mockingbird Dr.       | G-2                        |
| Allen Road        | F-6                 | Mockingbird Ln.       | H-2                        |
| Amsey Lane        | F-10                | Mockingbird Rd.       | H-11                       |
| Apollo Place      | D-3                 | Moss                  | F-10                       |
| Astor Street      | I-4                 | Morgan Rd.            | E-11                       |
| Athur Avenue      | I-4                 | Noble                 | B-3 to H-3                 |
| Ash Drive         | F-1 to F-4          | Oak                   | G-1 to G-4                 |
| Backy Street      | I-6                 | Oathollow             | F-11                       |
| Bawley Drive      | E-11                | Oakwood Dr.           | C-15 to C-16               |
| BB Double         | D-12                | Oakwood Ave.          | B-3 to I-3                 |
| Bloch Street      | H-3 to H-6          | Olsen Turn Trail      | D-3                        |
| Blake             | I-3                 | Orbit                 | D-3                        |
| Blud Creek        | G-2                 | East Orbit            | D-3                        |
| Bornie Street     | I-7                 | West Orbit            | D-3                        |
| Broad Street      | F-1 to F-4          | Park Place            | G-2                        |
| Brookside Place   | E-11                | Park St.              | G-3 to G-4                 |
| Brookside Street  | H-9                 | Pembroke Ln.          | G-2                        |
| Brown Avenue      | I-6                 | Petrie Ave.           | D-4 to I-4                 |
| Bryant            | B-4 to B-14         | Pine St.              | H-4 to H-14                |
| Capital Street    | G-2 to G-4          | Pine Brook Dr.        | H-2                        |
| Cedar Street      | H-3 to H-4          | Pitt Oak              | G-1                        |
| Central Avenue    | C-1                 | Polly Place           | E-6                        |
| Central Road      | C-1                 | Poplar                | H-3 to H-4                 |
| Cherry Street     | D-12                | Post                  | I-7                        |
| Cherrywood Dr.    | G-2                 | Powell Ave.           | H-4                        |
| Chestnut Road     | I-6                 | Pringle Grove Rd.     | E-8 to I-8                 |
| Chis Madson Rd.   | D-13                | Princess Ln.          | E-11                       |
| Cinamon Blvd.     | I-3                 | Pulse Rd.             | F-7                        |
| Clark Drive       | F-9                 | Quail Dr.             | F-10                       |
| Clark             | I-6                 | Quartz Dr.            | G-11                       |
| Cleveland Avenue  | C-3 to H-3          | Roy Pl.               | I-4                        |
| Collins           | D-10 to D-18        | Rosa                  | E-6                        |
| Coleman Dr.       | F-6                 | Rose Dr.              | F-11                       |
| College Ave.      | A-1 to I-2          | Ridge Crest           | F-11 & D-11                |
| Corrie Ln.        | E-8 to I-1          | Rober Casper Rd.      | F-10 to I-10               |
| Cooksey Rd.       |                     | Rosewood Ave.         | H-6                        |
| Cotterel Street   | D-2                 | Rosebrier Ct.         | G-2                        |
| Cottonwood Terr.  | B-6 to C-16         | Rosebrier Dr.         | G-2                        |
| Cove Dr.          | D-12                | Rosebriar Rd.         | E-4                        |
| Crusline          | F-13                | Rush Dr.              | F-6                        |
| Cypress St.       | H-2 to H-4          | Ruggers               | I-3                        |
| Dale St.          | D-2                 | Saffel Dr.            | I-7                        |
| Davis Rd.         | E-8 to E-10         | Santa Fe              | E-11                       |
| Deble             | H-6                 | Seward Rd.            | B-14 to I-14               |
| Division St.      | F-2 to F-10 to G-11 | Shady Creek Ct.       | H-1                        |
| Dracul            | G-3 to G-4          | Shady Creek Dr.       | H-2                        |
| East Ridge Dr.    | C-3                 | Shannon               | H-6                        |
| Edgar Rd.         | F-18                | Shogun                | G-8                        |
| Edmond            | H-6                 | Signa Place           | F-6                        |
| Ellis Ave         | F-11                | Spring Creek          | I-3                        |
| Est St.           | G-4 to G-4          | Springer              | D-3 to I-3                 |
| Elmwood Ave.      | G-4                 | Stonewall             | F-11                       |
| Elmwood Dr.       | C-15                | Sycamore              | H-3 to H-4                 |
| Eliel             | I-6                 | Tanglewood            | H-2                        |
| Flybird St.       | B-2                 | Tan Lane              | E-11                       |
| Fogarty           | F-1                 | Tanwood Ave.          | H-2                        |
| Forest Hills Rd.  | C-16 to G-16        | Tipton Rd.            | E-10 to F-10               |
| Foster            | E-11 to F-11        | University            | E-4 to I-4                 |
| Furrow Dr.        | G-2                 | Viking Dr.            | B-3                        |
| G St.             | C-2                 | Vias                  | C-3 to H-3                 |
| Garfield          | H-4                 | Walton                | G-2                        |
| Gloria Pl.        | E-6                 | Walnut St.            | G-1 to G-4                 |
| Granite Dr.       | G-11                | Walnut Ct.            | G-1                        |
| Grant Ave.        | D-4 to I-4          | Wanetta               | E-11                       |
| Harris Ln.        | C-2                 | Warner Ave.           | C-3 to H-3                 |
| Harrison Ave.     | C-3 to H-3          | Washington Ave.       | G-2                        |
| Hazel             | I-4                 | Walt Dr.              | C-3 to H-3                 |
| Heather Rd.       | I-2 to I-3          | Wentz                 | F-1 to H-1                 |
| Highland Park Dr. | G-2                 | West Dr.              | D-12                       |
| Hill Dr.          | F-1 to G-1          | Woodland              | I-3                        |
| Hilcrest Ave.     | G-1 to H-1          | 1st St.               | F-2 to F-4                 |
| Hilview Dr.       | D-13                | 2nd St.               | F-2 to F-4                 |
| Holla D-1         | I-2                 | 3rd St.               | F-2 to F-4                 |
| Industrial Rd.    | C-8 to I-6          | 4th St.               | E-2 to E-4                 |
| Iron Mountain     | I-3                 | 5th St.               | E-2 to E-4                 |
| Jacobs Ln.        | C-3                 | 6th St.               | E-2 to E-4                 |
| Jennifer Court    | I-2                 | 7th St.               | E-1 to E-4                 |
| Johnson Dr.       | F-9                 | 8th St.               | E-2 to E-4                 |
| Jon               | F-1                 | 9th St.               | E-2 to E-4                 |
| Karl St.          | E-6                 | 10th St.              | E-2 to E-4                 |
| Ken               | H-6                 | 11th St.              | D-2 to D-4                 |
| Kyle Dr.          | I-6                 | 12th St.              | D-2 to D-3                 |
| Lake Rd.          | D-11 to F-11        | 13th St.              | D-2 to D-3                 |
| Lakeshore Dr.     | E-12                | 14th St.              | D-1 to D-6                 |
| Lakewood          | E-12                | 15th St.              | D-2 to D-3                 |
| Lake View Ave.    | F-11                | 16th St.              | D-1 to D-4                 |
| Lakeview Dr.      | D-13                | 17th St.              | D-2 to D-4                 |
| Lakeview Rd.      | D-12                | South 17th St.        | C-12                       |
| Lampighter Ct.    | G-1                 | 18th St.              | C-2 to C-3                 |
| Lincoln Ave.      | E-4 to I-4          | South 18th St.        | C-12                       |
| Lisa Lane         | F-13                | 19th St.              | C-2 to C-3                 |
| Linda Ln.         | E-17                | North 19th St.        | C-1                        |
| Locust            | H-4                 | Southwest 19th St.    | C-3                        |
| Logan Ave.        | G-2 to G-2          | 20th St.              | C-3                        |
| Lumley Rd.        | C-4                 | US-77                 | F-1 to F-3                 |
| Lyle Lane         | E-11                | State Highway-33      | A-1 to I-3                 |
| Lynn St.          | E-9                 | Interstate Highway-35 | F-17, F-11, G-1, I-18, J-1 |
| Magnolia          | G-1                 | Sooner Ct.            | H-2                        |
| Mansur Ave.       | C-2 to G-2          | Sooner Rd.            | F-10 to F-17               |
| Maple St.         | G-2 to G-4          | Canyon Blvd Road      | H-1                        |
| Marlin Dr.        | F-6                 | Canyon Drive          | H-1                        |
| Meadow Lake       | F-11                | Belle Avenue          | H-2                        |
| Milky Way         | B-3                 | Jones                 | D-2                        |
| Moss Dr.          | C-1                 |                       |                            |
| Moss Terrace      | G-1                 |                       |                            |

- ODOT Snow Route
- Priority 1 Snow Route
- Priority 2 Snow Route
- Priority 3 Snow Route

CITY OF GUTHRIE  
2000 POPULATION BLOCKS

SCALE IN MILES  
0 1/2 1 MILE  
0 500 1000 FEET

SCALE IN METERS

LEGEND

- CORPORATE UNITS
- STATE HIGHWAYS
- U.S. HIGHWAYS
- INTERSTATE ROUTES

## **Exhibit A**

### **Snow Clearing/ Sanding Schedule**

#### **State-Maintained Roads**

U.S. Highway 77 (Division, I-35 to Cleveland; Cleveland, Division to Wentz; Wentz, Cleveland north to city limits)  
State Highway 33 (Noble, I-35 to west City Limits)

#### **Priority #1**

Emergency Services(Police, Fire/EMS, Sheriff's Office, Logan Hospital and Medical Center, Job Corps Center, Nursing Homes)

Oklahoma Avenue, Pine to 5<sup>th</sup>

Academy, State Highway 33 to Old Highway 33 (19<sup>th</sup> Street)

19<sup>th</sup>, Academy to State Highway 33

Harrison, Pine to Springer

2<sup>nd</sup> Street, Harrison to Lincoln

Walnut, Noble to Hillcrest

Drexel, Noble to Elmwood

Perkins, Division to Hazel

Pine, Industrial to Cooksey

Industrial, Pine to West City Limits

Sooner, Division to Seward

Seward, I-35 to Coltrane

Hillview/Lakeside/Cove Dr

Coltrane/Lake, Seward to Sooner

Allen Road

Sigma Road/Ruhl Dr

Woodlawn

Cimarron Blvd (Best Western)

Heather & Battles Ave (Sleep Inn)

Wal-Mart Loop

Beemer Rd (Sewer Plant)

#### **Priority #2**

Schools (Cotterial, Central, Jr High, Fogarty, Favor, and Guess)

Remaining Portions of the Downtown Area

College, Walnut to Academy

College, Pine to I-35

Hillcrest, Pine to Walnut

Pinebrook

N. Division – Noble to College

Mockingbird Addition

Capital – Noble to dead end south

Airport

#### **Priority #3**

Academy, Highway 33 to Convenience Center

Hill Drive

1st Street, Harrison to Lincoln

17<sup>th</sup>/Lombardy, College to Dead end

Forest Hills Rd & Addition

12/02/2011



# Removal of Ice/Snow and the Sanding of City Maintained Streets- Guthrie, OK

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- 

### 1) GENERAL

- a) The City of Guthrie annually budgets funds for street maintenance which includes the removal of snow and ice from the City maintained street system. **Reasonable** snow and ice control is necessary for routine travel and emergency services. The City will provide such control in a safe and cost-effective manner, keeping in mind safety, budget, personnel and environmental concerns. The City will utilize City employees, equipment and leased equipment when necessary to provide this service. Snow and ice control may be terminated at any time the Public Works Director or his designee determines that rising or falling temperature, visibility and/or the rate of accumulation makes the control unsafe, ineffective or unnecessary. Should a subsequent storm occur within the time that

the current snow removal operation is being conducted, then such subsequent storms will become the storm referred to in this policy.

**2) GUTHRIE PUBLIC WORKS OVERALL SNOW AND ICE CONTROL GOALS.  
PUBLIC WORKS WILL STRIVE TO:**

- a) Monitor, in conjunction with the Police Department, weather and road conditions twenty-four hours per day.
- b) Maintain streets in a safe driving condition
- c) Perform snow removal and ice control tasks in a timely manner
- d) Perform all maintenance tasks equally and in the best interest of Guthrie taxpayers.
- e) To mail a brochure annually to each resident who receives a utility bill.
- f) To inform the local media regarding the progress of snow removal operations as conditions permit.

**3) POLICY**

- a) Each year the Guthrie Public Works, Street Maintenance Division, reviews and makes change(s) as deemed necessary to a map (see Exhibit A) showing the City maintained street system. Highways 33 (Noble Avenue) and Highway 77 North Wentz and South Division are maintained by the Oklahoma Department of Transportation (ODOT).
  
- b) The start of snow and/or ice control operations for any storm is dependent upon immediate and anticipated conditions. The most critical time periods are weekday morning and evening rush-hours. When feasible, the City will attempt to remove ice and snow from the City maintained collector/arterial streets prior to rush-hour periods. Normally collector/arterial streets are first priority. Once the priority areas are open, the City will plow and sand the remaining streets in the residential, commercial and industrial areas.
  
- c) The City will conduct snow and ice removal operations as long as weather conditions do not endanger the safety of employees or equipment and operations are effective. Under severe conditions, such as limited visibility or where weather patterns suggest additional ice and snow, streets may not be plowed "full width" and plowing in some areas may be delayed at the discretion of the Director of Public Works or his designee. Factors that may delay snow and ice control operations may include: severe cold, significant winds, limited visibility and rapid accumulation of snow. After the City maintained street system is opened, the Street Maintenance Division will proceed with the final plowing and clearing of residential ice and snow.

#### **4) PROCEDURES**

- a) The Public Works Director with the assistance of the Guthrie Police Department, will identify particular street problem areas which may vary from storm to storm and season to season. City street maintenance personnel shall be notified in accordance with the Guthrie Public Works schedule for emergency calls and the removal of ice and snow will commence.

#### **5) DISPATCHING OF EQUIPMENT**

- a) The start of snow and ice control operations for any storm is dependent upon immediate and anticipated conditions. The Director of Public Works or his designee will determine which equipment is employed. Plowing and/or sanding operations may occur during a regular work shift 7:00 A.M. to 4:00 P.M. or on a specific situation call out. If the situation requires operators to respond other than on their regular work shift, the Director of Public Works or his designee will contact the affected operators. The response time will be as soon as possible depending upon weather conditions which allow safe travel for the operator to report to work. When conditions warrant such actions the Director of Public Works or his designee has the discretion to dispatch City equipment to the operator's residence to provide transportation or to clear a route which will allow the operator to report to work immediately in a safe manner.
  
- b) Snow and ice control operations may require crews to work in excess of eight hours. The preferred shift for these operations is a maximum of 14 hours in a twenty-four hour period. However, there may be instances when storm conditions or other circumstances will require exceptions. For the safety of the operators and the public, operators will take an approximate 20 minute break after two hours with a half hour meal break after approximately four hours.
  
- c) Upon request from emergency services (fire, medical, police), Public Works will dispatch the necessary workers and equipment to ensure that the emergency service in question can properly respond to emergency calls.

#### **6) HOW SNOW WILL BE PLOWED COLLECTOR/ARTERIAL AND RESIDENTIAL STREETS**

- a) The City will plow in such a manner as to minimize traffic obstructions. The City will initially plow the center of the streets, then push from left to right with discharge going onto the edge of the street. This process will deposit snow into the driveway since snow accumulated on the plow has no place to go but into the driveway. The City shall not be responsible for plowing snow from any sidewalk and/or driveway nor shall it be responsible for clearing vehicles parked on streets.

For narrow streets, the Public Works Director or his designee may choose to plow snow from one side to the other. Depending on snowfall conditions and duration of the storm, clean up operations may widely fluctuate.

**7) HOW SNOW WILL BE PLOWED AND REMOVED IN THE DOWNTOWN AREA AND CERTAIN STREETS LOCATED ADJACENT TO SCHOOLS**

- a) The City will remove snow in the downtown area in a manner that will minimize the disruption of business operations. The City will also remove snow on certain streets adjacent to schools within the community to minimize the effect on school operations.
- b) The Public Works Director or his designee may at his discretion plow the snow outward to the left and right side of the street dependent upon temperature and amount of snowfall if it is determined that the snow left along the curb will not hinder the motorist from using the parking area. The windrow will, dependent upon the amount of snowfall per storm, cause motorists and pedestrians to have to adjust to unusual conditions and to adjust their driving and walking to the condition created by the windrow. Public Works will keep the intersections clear of windrows at all times.
- c) The Public Works Director or his appointed designee may, at his discretion, push the windrow into a pile at each intersection of the street. This determination will be based upon the cost effectiveness of piling the snow utilizing City personnel and equipment versus placing the snow in a windrow which would not contain enough snow to load unto trucks. This will usually occur after the initial accumulation of snow has been removed or a minimal accumulation of snow has been deposited (Approximately one to two inches). The snow windrowing/piling operation within the central business district and streets adjacent to schools will normally be accomplished during the evening and early morning hours to avoid traffic and parked vehicle congestion and will also be dependent upon the amount of snowfall and the time the snowfall ceases.
- d) The goal of the Public Works, Street Maintenance Department, is to remove the snow from the downtown and streets adjacent to school areas as soon as possible after snowfall to alleviate traffic and pedestrian disruption. To accomplish this
- e) goal, it may be necessary to remove snow during normal business and school operating hours.

- f) For emergency vehicles responding to emergency situations (fire, medical, police) outside the city, necessary workers and equipment will be dispatched as soon as possible to assist the agency requesting assistance.

**8) EXCEPTIONS**

- a) In the event of equipment failure, extreme snowfall or other unanticipated events including the necessity of resting snowplow crews, deviation from these standards may be appropriate at the discretion of the Public Works Director or his designee.

**9) SNOW STORAGE**

- a) Where space does not allow for snow to be piled outside the driving lanes, the City will remove the snow by hauling. The timing of such operations will be at the discretion of the Public Works Director or his designee

**10) SANDING, SALTING and ABRASIVE SPREADING**

- a) In order to save the environment and to remain cost effective, City policy will be to provide an abrasive surface at intersections of collector/arterial streets, residential streets and hills. The abrasive material will normally be a mixture of washed sand and salt in the ratio of approximately three parts sand and one part salt. This provides for traction, but is not intended to provide a clean driving surface during winter conditions.
- b) The City will sand the downtown area with a higher percentage of salt to sand in an effort to provide a more desirable surface to accommodate pedestrian traffic within the district and school areas.
- c) The City shall not be responsible for damage to grass or driveways caused by the sand/salt mixture and therefore will not make repairs or compensate residents for salt damage to turf areas or driveways.

**11) PLOWING AND/OR SANDING OF PRIVATE PROPERTY**

- a) Unless there is direct benefit to the City operations or unless emergency vehicles require access to a specific location, there will be no plowing or sanding of private property with City equipment.

**12) MAILBOXES**

- a) In those instances in which the U.S. Postal Service does not provide door-to-door delivery, it is necessary for property owners to install mailboxes on the City right-of-way immediately adjacent to the street curb. While the installation of mailboxes on City owned right of way is permitted, the mailbox owner assumes all risk of damage except where a mailbox is damaged through direct contact by

snow removal vehicles. If the mailbox is damaged due to direct contact by a snow removal vehicle, the City at its option, may repair or replace the mailbox with a standard metal mailbox, acceptable for delivery of mail by the United States Post office.

- b) A property owner assumes all risks and responsibility for replacement of mailboxes and supports constructed of materials such as brick and mortar, stone aggregate, ornamental railings or antique type support.
- c) If a mailbox is damaged due to indirect contact, including the force of snow generated by the snow removal vehicle, the City shall assume no responsibility for its replacement.

### **13) MAIL DELIVERY**

- a) Snowplow operators shall make every effort to remove snow as close to the curb-line as practical to provide access to mailboxes for the Postal Service. However, it is not possible to provide perfect conditions and minimize damage to mailboxes with the size of equipment the City operates. Therefore, final clearing of mailboxes is the responsibility of each resident.

### **14) LANDSCAPING**

- a) Landscaping, including nursery and inanimate materials that are installed by a property owner or encroach on City right-of-way will be the responsibility of the property owner and the owner will assume all risk as the City cannot reasonably control drift or discharge of snow from a snowplow. Damage to trees, shrubbery and other landscaping will not be considered for compensation.
- b) The City will assume no responsibility for damages incurred as the result of snow removal and ice control activities. The City, at its option, will repair by reseeding or replacing sod only on City owned right-of-way that is removed as the result of plowing activities.
- c) The City will assume no responsibility for damage to aboveground or underground lawn sprinkling systems, exterior lighting systems, and similar landscaping installed in City owned right-of-way either by direct or indirect contact resulting from flying snow or ice in the course of snow and ice control. The City will assume no responsibility for personal property which is being stored on the City right of way.

### **15) DRIVEWAYS**

- a) In the event of winter weather and/or snow accumulation, City efforts will focus on clearing City streets. The clearing of private drives before, during and after plowing shall be the responsibility of each property owner.

### **16) SIDEWALKS CLASSIFIED AS CITY RESPONSIBILITY**

- b) The City will perform snow removal operations only on sidewalks adjacent to public facilities.

### **17) RESPONSIBILITY**

- a) The Public Works Director, with the assistance of the Guthrie Police Department, and Street Maintenance Supervisor will monitor the street conditions to determine the timing and the number of crews necessary to clear the City maintained, public street system.
- b) The Public Works Director, or in his absence his designated representative, has the responsibility of determining plow routes and sequencing of operations in accordance with the priorities as established in Exhibit A. The Public Works Director, or his designee, shall have the discretion to adjust sequencing or route



assignments based on storm conditions, equipment availability and/or other conditions warranting changes.

## **18) COMPLAINTS AND REQUESTS FOR FURTHER SERVICES**

- a) Complaints and requests for further services regarding snow and ice control or damage will be taken during normal working hours and handled in accordance with City procedures. Complaints and requests for further services should be directed to the Public Works Director. Complaints and requests for further services will be handled on a priority basis. Response time should not exceed 24 hours after snow has ceased unless conditions or operations prevent the City from responding. It should be understood that responses are to ensure that the provisions of this policy have been fulfilled and that all residents have been treated uniformly.

# **GUTHRIE PUBLIC WORKS**

## **AUTHORITY**



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**GUTHRIE PUBLIC WORKS, HAS PREPARED THIS BROCHURE TO INFORM RESIDENTS OF THE CITY'S SNOW REMOVAL POLICIES.**

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### **GOAL**

Our goal is to provide snow removal to facilitate safe traffic flow for those drivers using City streets and roads. (During major storms, every available piece of equipment will be deployed.)

### **SNOW REMOVAL PRIORITY SYSTEM**

Due to specialized equipment, logistics, timing, available funding and manpower to provide efficient and effective snow removal from City maintained streets and roads, Public Works assigns a snow removal priority to each.

**PRIORITY 1** - will be Emergency Service providers, bus routes, major arteries and the Downtown area.

**PRIORITY 2** - will be access roads to major arteries, industrial parks and subdivisions.

**PRIORITY 3** - will be the Airport, residential areas and subdivisions.

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**THE FOLLOWING ROADS ARE THE MAINTENANCE RESPONSIBILITY OF THE OKLAHOMA DEPARTMENT OF TRANSPORTATION (ODOT): Highways 33 (Noble Avenue) and 77 (North Wentz and South Division).**

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### **GENERAL INFORMATION**

The time required to clear snow and ice from roads varies depending on the following conditions:

- snowstorm intensity
- snowstorm duration
- temperature
- traffic conditions
- time of day

## IMPORTANT PROCEDURES

- Plowing will begin as soon as there is snowfall accumulation (regardless of amount).
- Limited sanding will be done during a snowfall because falling snow covers the sand and it is scraped away on subsequent plowing passes, requiring additional sanding.
- Subdivision roads will not be plowed if parked vehicles or other obstructions interfere with the safe and continuous operation of snow removal equipment. Equipment will return to plow after parked vehicles or obstructions are removed.
- School bus routes are assigned Priority 1, or 2, and given special attention.
- Operators will return to widen roads as conditions warrant. During a major storm, cleanup operations may be on-going for three to four days following the storm.
- *Mailboxes installed along roadways are at the risk of the owner. Mailboxes damaged from lack of owner maintenance, snow load from plowing, or vandalism are not the responsibility of the City. Postal regulations require residents to clear snow in front of mailboxes to allow mail delivery.*

## FREQUENTLY ASKED QUESTIONS

### *Why doesn't the City plow my street when they go by?*

Routes are plowed on a priority basis with arterials and collectors being our top priorities. Clearing priority roads opens routes into all residential areas, usually within a few blocks of each residence.

### *Why don't crews work 24 hours-a-day?*

Resources are limited; operators cover more than 120 miles of road. Schedules are focused on peak traffic periods - morning, afternoon rush hours and school bus schedules. During a major storm, operators will spend 12 to 16 hours a day on the road.

### *After I cleared my driveway and sidewalk, snow was plowed into them. Who is responsible for clearing it?*

Residents are responsible for clearing driveways and sidewalks. Public Works cannot provide an exact time when operators will plow your road.

### *After the storm, the plow came through and plowed my driveway shut again.*

Cleanup/widening operations often take place one to four days after the storm, depending on the severity of the storm and wind conditions. It is necessary to widen roads to insure the ice and snow melts off the driven surface.

### *What if I have an emergency and my street isn't plowed?*

If an emergency situation occurs, call 911. Equipment will be diverted for emergencies **ONLY WHEN REQUESTED BY AN EMERGENCY SERVICE AGENCY**. The Police Department is in constant communications with the Public Works Department during storm conditions.

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Public Works Department phones are manned during normal office hours (regardless of conditions), 8:00 a.m. to 5:00 p.m. Monday through Friday, excluding holidays. If you have further questions, please give us a call at 282-8400

THANKS FOR YOUR HELP.